

Dear Attendee,

Welcome to the AFSA Road Accident Fund Mediation Session.

The Road Accident Fund Mediation session offers legal practitioners the opportunity to enhance their skills in one of the fastest-growing fields of dispute resolution in South Africa.

Mediation is an increasingly important tool in resolving disputes involving the Road Accident Fund (RAF), as it offers a faster and more cost-effective alternative to litigation.

Please note there is no pre-read material.

To ensure a supportive and productive learning environment, we kindly ask all attendees to observe the following Code of Conduct during the training:

- **Respect and Inclusivity:** Remember differing perspectives, backgrounds, and experiences. This training is a shared space for open dialogue, growth, and mutual respect. All voices matter—let's create a safe and empowering atmosphere for everyone.
- **Confidentiality:** Sensitive topics may arise in group discussions and role-plays. To protect the privacy and dignity of all participants, we ask that what is shared in the room stays in the room.
- **Full Participation:** Active involvement is essential. Please come prepared to engage, listen deeply, and contribute thoughtfully. Your presence and participation are valued.
- **Punctuality:** We begin promptly at 8:30. Out of respect for the trainers and fellow attendees, please arrive on time.

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Logistical Information

- **Times:**
8:30 to 12:30
- **Venue:**
205 Florence Ribeiro Ave, Groenkloof, Pretoria
- **Refreshments:**
Tea and coffee will be served upon arrival.

We look forward to a dynamic and enriching learning experience with you. If you have any questions or specific needs during the training, please contact the training administrative team.

Warm regards,

AFSA Training

