

Dear Participant,

Welcome to the AFSA Road Accident Fund Mediation Session.

The Road Accident Fund Mediation session offers legal practitioners the opportunity to enhance their skills in one of the fastest-growing fields of dispute resolution in South Africa.

Mediation is an increasingly important tool in resolving disputes involving the Road Accident Fund (RAF), as it offers a faster and more cost-effective alternative to litigation.

Please note there is no pre-read material.

To ensure a supportive and productive learning environment, we kindly ask all attendees to observe the following Code of Conduct during the training:

- **Respect and Inclusivity:** Remember differing perspectives, backgrounds, and experiences. This training is a shared space for open dialogue, growth, and mutual respect. All voices matter—let's create a safe and empowering atmosphere for everyone.
- **Confidentiality:** Sensitive topics may arise in group discussions and role-plays. To protect the privacy and dignity of all participants, we ask that what is shared in the room stays in the room.
- **Full Participation:** Active involvement is essential. Please come prepared to engage, listen deeply, and contribute thoughtfully. Your presence and participation are valued.
- **Punctuality:** We begin promptly at 8:30. Out of respect for the trainers and fellow attendees, please arrive on time.

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Logistical Information

- **Time:**
8h30 to 12h30
- **Venue:**
AFSA Sandton, First Floor, Grindrod Tower, 8A Protea Place, Sandton
- **Parking:**
Visitor parking is available on the Basement Floor. The security guard will assist you. Please inform the guard that you are attending AFSA Training.
- **Refreshments:**
Tea, coffee, and refreshments will be served upon arrival.

We look forward to a dynamic and enriching learning experience with you. If you have any questions or specific needs during the training, please feel free to contact the training administrative team.

Warm regards,

AFSA Training Team